

POL003 Quality Policy Statement

It is my policy that my company Electrification Construction Services LTD is to provide to its clients, products and services, which are fit for their intended purpose and are delivered conforming to our Clients, Manufacturers and Company's Quality Specifications, producing a quality product whilst maintaining customer satisfaction in a cost-effective manner.

To this end management systems and procedures are applied to meet the quality goals of the Company and to satisfy the requirements of BS EN ISO 9001:2015 series and promoting;

- High levels of stakeholder satisfaction
- The delivery of the business commitment
- Safe operation and protection of the reputation, value and assets of the company
- Quality of product and service for all activities of the Company
- A highly motivated, competent and knowledgeable workforce with the knowledge who believe in our company's culture and values
- Understanding and support of the environment within, which we work
- Continual development of our business and internal processes
- A commitment to work with all Stakeholders to establish and maintain the highest quality standards;
- The continual improvement of the suitability, adequacy and effectiveness of the Quality Management System

Notwithstanding the above we shall strive to create an environment that stimulates innovative thinking and provide for continual improvement. Maintain awareness of and apply where appropriate new developments in Rail Plant Technology, Transport and business methods with our customer.

I shall:

- Ensure that we can demonstrate improvement in our service delivery and internal processes so that we shall continual to meet and build on customer requirements and other stakeholder expectations.
- Ensure that we can deliver the quality goals by the establishment and implementation of management objectives and processes, which shall be monitored against the requirements of the Quality Management System, legislation and our customer's requirements.
- Set and monitor personal and job-related quality objectives for my Managers, which shall ensure that the correct standard of quality is maintained, monitored and progressively improved.
- Ensure that the Quality Policy is made available to employees and relevant interested parties either via the company's website or made available if and when requested.
- Demonstrate that the requirements of our client's and other relevant standards are met

These arrangements and objectives shall be managed by myself but administered by the Management Team utilising documented information.

Leadership and accountability by myself at the highest level and assisted by the Management Team. I, as the Managing Director shall maintain executive control of the Management System.



Shane Williams
Managing Director
Electrification Construction Services LTD

Date: 9th January 2024